1. GENERAL
(a). The assessment of Senior Non-Academic Staff is based on qualification, working experience, quality of work, written test and oral interview. The system ensures that staff are assessed objectively especially by their performance in written test and oral interview where applicable. At the same time, emphasis is given to working experience and quality of work. The scores are to be distributed under the following headings:

- (a) Qualification 20%
- (b) Short Courses 5%
- (c) Working Experience 15%
- (d) Quality of Work 55%
- (e) Other Public Activities 5%

i. All staff without National Diploma (or equivalent) or higher qualification should not be promoted beyond CONTISS 6.
ii. Secretarial staff with National Diploma in Secretarial Studies (100/50w.p.m.) may be promoted to Secretary I with the same qualification after five years satisfactory service.

2. WAITING PERIOD
The waiting period for promotion of all Senior Non-Academic staff should now be 3 years for CONTISS 6-12 and 4 years for CONTISS 13 and 14 subject to availability of vacancy.

3. MINIMUM SCORES FOR PROMOTION
(a). Minimum score for promotion of Senior Non-Academic Staff are as follows:

- CONTISS 6: 37%
- CONTISS 7: 42%
- CONTISS 8: 47%
- CONTISS 9: 52%
- CONTISS 11: 57%
- CONTISS 12: 62%
- CONTISS 13: 67%
- CONTISS 14: 77%
4. GUIDELINES FOR SCORING

(a) Qualification
Qualification is formal education in approved institution, the duration of which is not less than one academic session and at the end of which an approved and recognized certificate is obtained. It is assigned a maximum of 20 points, which can be scored as follows:

- 20 points - PhD
- 17 points - Masters Degree, ACA, PGD, FIST
- 15 points - Bachelors, HND, AIST, ADPA, FTC
- 10 points - 2 year Diploma Certificate, NRN, 120/50 w.p.m., Administration and Management Training Certificate (A.M.T.C.)
- 5 points - Certificates of AEO, AWS, Stores Officers, ASO, T.T grade I
- 1 point - Stage I of ACA, ACMA, ACCA, ICAN, etc to attract an additional point over and above whatever points scored for highest qualification

(b) Short Courses
Relevant Courses that are more than one academic session and which are designed to provide specialist training are scored as follows:

- 1 point - For a course of more than 6 weeks
- \( \frac{1}{2} \) - For a course of not less than 1 week and not more than 6 weeks

(c) Working Experience
One point is given for each completed year of relevant services as a Senior Staff in a University or other institutions of higher learning; and half a point as a Junior Staff in a University or other institutions of higher learning or as a Senior Staff in other educational/public establishments.

(d) Quality of Work
The assessment of the quality of work will be done under the heading shown below. Each heading is scored out of 5 point except Expression on Paper and Computer Literacy which are scored out of 7 points each, while foresight and initiative is scored out of 6 points.

i. Foresight - Highest score - Anticipates problems or situations. Lowest score - Gives little or no consideration to future needs.

ii. Judgment - Highest score - His/her decisions or proposals are consistently sound.
- Lowest score - Poor perception of relevant merits or feasibility in most situations.

iii. Expression on Paper
- Highest score - Always cogent, clear and well set out.
  - Lowest score - Ambiguous, clumsy and obscure.

iv. Relationship with Colleagues
- Highest score - Sensitive to other peoples feeling; tactful and understanding of personal problems, earns respect.
  - Lowest score - Ignores or belittles other peoples feeling; intolerant does not earn respect.

v. Acceptance of Responsibility
- Highest score - Seeks and accepts responsibility at all times.
  - Lowest score - Avoids responsibility, will pass it on when possible.

vi. Reliability Under Pressure
- Highest score - Performs completely under pressure.
  - Lowest score - Easily thrown off balance, not reliable even under normal circumstances.

vii. Management of Staff
- Highest score - Organizes and inspires staff to put in their best.
  - Lowest score - Inefficient in the use of staff; engenders low morale.

viii. Output
- Highest score - Gets work/assignment completed accurately, on schedule and in line with established procedures and policy.
  - Lowest score - Work always behind schedule and a source of constant complaint.

ix. Punctuality
- Highest score - Regularly punctual at work.
  - Lowest score - Little regard for punctuality.

x. Computer Literacy
- Highest score - Possessing basic practical skills in computer & ICT.
  - Lowest score - Poor proficiency in basic computer skills & ICT.

5. PROMOTION EXAMINATION
The following Guidelines shall apply for the conduct of promotion examination:

i. The Central Committee on Promotion Examination (CCPE) shall conduct Examination and Oral Interview for affected staff in the Registry, Bursary, Physical Planning & Development, Estate and Municipal Services, health Services Department etc.

ii. Staff on CONTISS 6-11 must obtain the following minimum score in promotion examination:
c. Without prejudice to section iii (a) the following minimum score should be obtained by the affected staff to qualify for promotion examination.

CONTISS 12 - 55%
CONTISS 13 - 60%
CONTISS 14 - 65%

d. Written Examination shall be for a period of one to two hours.
e. The affected staff must obtain 40% in the written examination to qualify for oral interview.

f. Written and Oral Examination for staff on CONTISS 7 and above should be broken down as follows:

<table>
<thead>
<tr>
<th>S/N</th>
<th>Assessment</th>
<th>Service Staff/Technologist</th>
<th>Registry</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Personality</td>
<td>5%</td>
<td>5%</td>
</tr>
<tr>
<td>2</td>
<td>Oral English</td>
<td>10%</td>
<td>15%</td>
</tr>
<tr>
<td>3</td>
<td>Knowledge of Subject Matter</td>
<td>25%</td>
<td>20%</td>
</tr>
<tr>
<td>4</td>
<td>General Knowledge</td>
<td>10%</td>
<td>10%</td>
</tr>
<tr>
<td>5</td>
<td>Written examination</td>
<td>50%</td>
<td>50%</td>
</tr>
<tr>
<td></td>
<td><strong>TOTAL</strong></td>
<td><strong>100%</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

**Note:**
Any staff who scored below the minimum as specified in "b" above should not be considered for promotion even if he/she had scored the minimum in the current rating system.

6. OTHER PUBLIC ACTIVITES
Scores will be given for services rendered on special committees, the appointment of which would normally be based on personal merit. Half a point will be given for service on each Committee appointed by the Government, National Universities Commission or the university since last promotion.

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